

# OPERATIONAL EXCELLENCE (ADVANCED-PRACTICE CERTIFICATE)

### **Contacts**

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Program Website (https://www.jefferson.edu/academics/colleges-schools-institutes/population-health/degrees-programs/operational-

excellence.html)

# **Program Description**

Operational Excellence (OpX) is the academic and professional field focused on developing and implementing evidence-based performance improvement methodologies needed to promote value and efficiency in healthcare. OpX professionals lead healthcare transformation by focusing on eliminating waste and improving system performance.

# Advanced Practice Certificate (APC)

The Advanced Practice Certificates focus on building knowledge and skills in operational excellence. The primary audiences include: health professions students, medical residents and fellows, clinical faculty, and healthcare professionals interested in moving into administrative roles. Students have the choice of earning the APC in:

- Operational Excellence
- Operational Excellence Education

# **Operational Excellence**

Curriculum: 1 Year

| Code          | Title                          | Credits |
|---------------|--------------------------------|---------|
| Advanced Pra  | actice Certificate             |         |
| HQS 500       | Intro Healthcare Qual & Safety | 3       |
| OPX 520       | Change Management              | 3       |
| OPX 532       | Project Management Essentials  | 3       |
| Total Credits |                                | 9       |

# **Operational Excellence Education**

Curriculum: 1 Year

| Code          | Title                          | Credits |
|---------------|--------------------------------|---------|
| Advanced Pra  | actice Certificate             |         |
| OPX 520       | Change Management              | 3       |
| OPX 532       | Project Management Essentials  | 3       |
| OPX 516       | Teaching Operational Excellenc | 3       |
| Total Credits | 9                              |         |