

ORGANIZATIONAL CHANGE MANAGEMENT (GRADUATE CERTIFICATE)

Contacts

Program Director: Associate Dean: Allison Keene, EdD
Email: allison.keene@jefferson.edu

Program Description

Organizational change management equips leaders to navigate large-scale business shifts, volatility, and cultural transformation to support growth. By examining their role and the power structures within their organization, students learn to design sustainable, relevant change models. This graduate certificate blends organizational change theory with persuasive communication and strategic planning to help create stakeholder buy-in and turn change initiatives into reality.

Learning Goals/Outcomes

- Examine the role of decision-makers, power relationships, influencers, and networks within an organization
- Analyze key financial, customer, employee and process-oriented metrics to inform business planning and future positioning

Curriculum: 12 credits

Code	Title	Credits
Requirements		
LDSP 590	Organizational Awareness	3
LDSP 610	Organizational Performance Met	3
Leadership Selection (Select One)		3
LDSP 510	Team Dynamics and Collaboratio	
LDSP 515	Org. Innovation, Creat & Chnge	
LDSP 520	Strat. Ldrshp in a VUCA World	
Elective (Select One)		3
LDSP 620	Global Leadership	
LDSP 640	Conflict & Negotiation in Orgs	
LDSP 700	Ldrshp Myths, Mysteries, Miscpts	
MBX 731	Design Thinking in Business	
OPX 520	Change Management	
OPX 525	Executing Lean Improvements	
OPX 531	Evaluating Healthcare Orgs	
OPX 535	Strategic Execution	
Total Credits		12